



# Healthy Homes Check: A Trusted Approach to Compliance



# Your trusted partner in property compliance

Sureserve is a leading provider of compliance and energy solutions, working in partnership with local authorities and housing associations across the UK.

With decades of experience, we deliver essential services that ensure safety, efficiency, and long-term sustainability in the housing sector. Our commitment to quality and compliance makes us the trusted choice for property management solutions.

We are committed to alleviating fuel poverty, creating warm and safe homes, and achieving a net zero future. By integrating cutting-edge energy solutions with our compliance services, we help clients improve energy efficiency, reduce carbon emissions, and enhance the well-being of residents.

Our proactive approach ensures that housing stock remains compliant, resilient, and aligned with sustainability goals.



# What is our Healthy Homes Check?

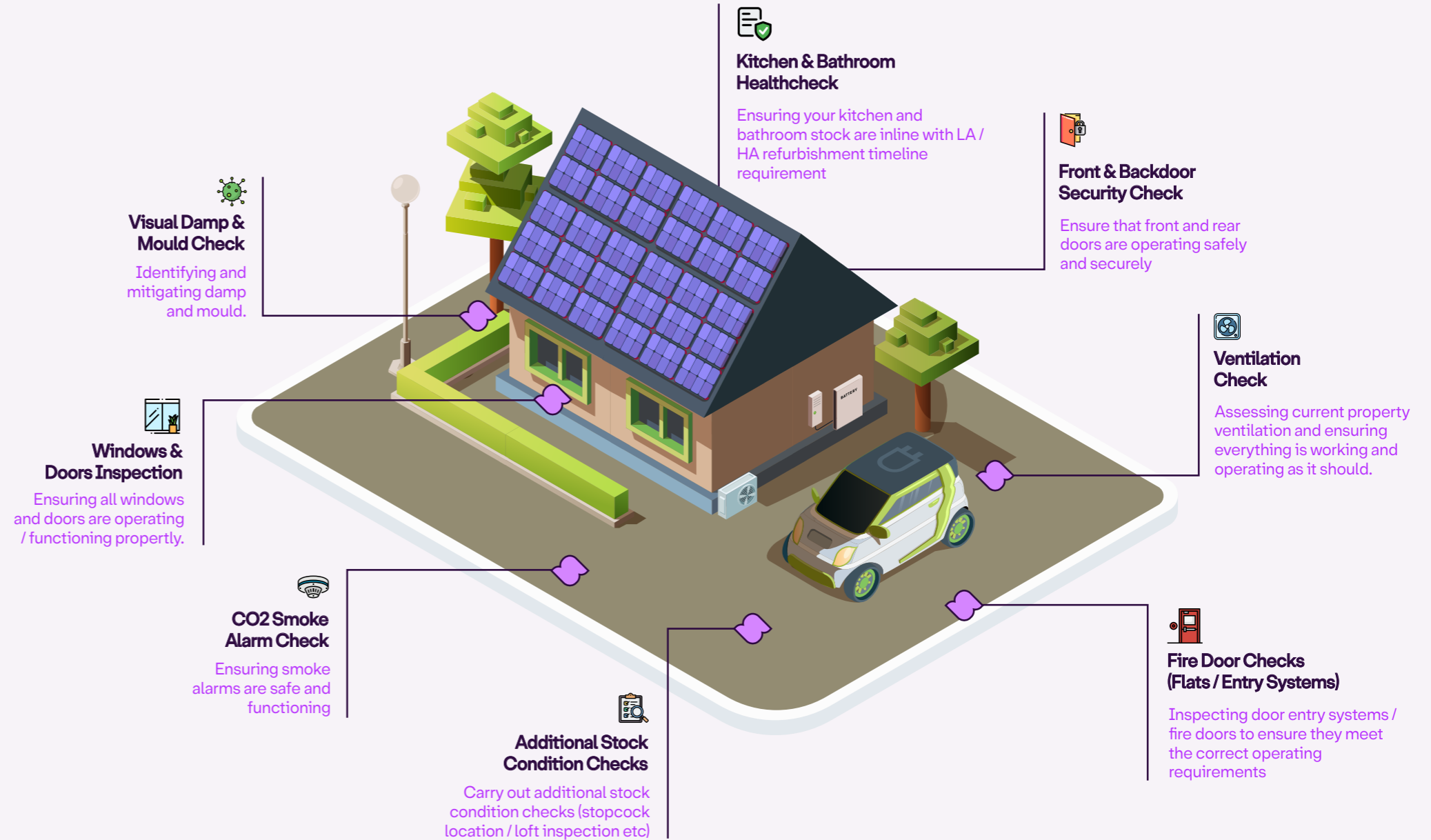
The Healthy Homes Check is an enhanced property survey designed to provide a comprehensive evaluation of safety, security, and efficiency within residential properties.

Under our Compliance Division, we conduct routine gas inspections and maintenance for local authority and housing association contracts. The Healthy Homes Check enhances this process by enabling our operatives to carry out an additional, specialised visual inspection during their visit.

This service acts as a one-stop solution for gathering critical housing stock data and identifying potential risks, ensuring properties remain compliant and well-maintained.

## How It Works

- 1. Scheduled Inspection:**  
A Sureserve operative attends a pre-arranged gas or maintenance inspection.
- 2. Comprehensive Property Check:**  
The operative conducts a detailed visual assessment, capturing images, short videos, and observational data on key compliance areas.
- 3. Immediate Reporting:**  
Any critical issues identified are flagged immediately to the client, with regular weekly reports provided.



# Key Areas of Inspection



**Asbestos Awareness:** Our operatives, trained in asbestos awareness, assess potential asbestos-containing materials (ACMs) within properties. If suspected materials are found, they are documented and flagged for further professional assessment and safe management.



**Fire Safety:** We check fire doors, alarms, emergency escape routes, and communal areas to ensure they meet regulatory standards. We also assess whether fire safety equipment is functioning correctly and highlight any potential hazards that may compromise tenant safety.



**Legionella (Water Safety):** Our inspections assess water systems for potential Legionella risks, checking for stagnant water, proper temperature controls, and other conditions that may encourage bacterial growth. Early detection helps to mitigate risks and maintain compliance with water safety regulations.



**Gas Safety:** We ensure that gas appliances, pipework, and ventilation systems comply with legal and safety standards. Our operatives look for issues such as improper fittings, corrosion, or leaks that could pose a risk to residents.



**Electrical Compliance:** A thorough visual assessment identifies outdated wiring, damaged electrical fixtures, and overloaded circuits. We help ensure that electrical installations comply with current safety standards to prevent fire hazards or power failures.



**Damp & Mould (D&M):** We assess properties for signs of damp and mould, which can lead to structural damage and health issues for occupants. Our inspections identify condensation issues, leaks, poor ventilation, and areas at high risk of moisture retention to help property managers take proactive action.

**By integrating these checks into a single visit, the Healthy Homes Check enhances efficiency, reduces disruption for tenants, and ensures faster identification and resolution of property concerns.**

# Why choose Sureserve?

## 1 In-House Expertise

We manage all aspects of the Healthy Homes Check with our experienced in-house teams, ensuring quality control and seamless service delivery.

## 2 Unmatched Industry Experience

With decades of experience supporting local authorities and housing associations, we understand the unique challenges of property compliance and maintenance.

## 3 Accreditation & Compliance Leadership

Sureserve is fully accredited by leading industry bodies, demonstrating our commitment to the highest safety and regulatory standards. Our expertise spans gas safety, electrical compliance, fire safety, and environmental considerations.

## 4 A Market-Leading Solution

Our Healthy Homes Check offers an efficient, data-driven approach to housing stock management, helping clients stay ahead of compliance requirements while proactively addressing potential risks.



# Would you like to know more?

Learn more about our services and what we do by scanning the QR Code below:



